



Inn at Laurel Point

In this era of COVID-19 things are not quite what they were. The Inn at Laurel Point has enhanced the already rigorous cleaning standards to minimize transmission risks associated with COVID-19. The commitment to the safety of their guests, staff and community remains the top priority.

www.laurelpoint.com/health-safety

MEETINGS AND EVENTS

- Meetings and Events will be set to allow for physical distancing with a maximum of 6 people per table (2 meters apart) up to a total maximum of 50 attendees.
- Colleagues have been trained on procedures and will work in small teams to limit the number of people to whom they are exposed.
- Servers will wear masks as part of their regular uniform, and gloves as required for specific tasks. All colleagues using this PPE have been trained on the correct use of this equipment.
- Tempered glass screens are in place at the bar and carving stations to eliminate contact.
- Hand sanitizing stations are available at all self-serve stations along with handwashing and sanitizing instructions issued by the BC Ministry of Health.
- Serving utensils are refreshed regularly.
- Spacing bubbles (floor decals) and directional arrows are placed for each custom setup for each group.
- Motion sensors and separate in and out doors for access to kitchen.



Delta Hotels by Marriott Victoria Ocean Pointe Resort

Delta has deployed scientifically supported practices and innovations that tackle the main ways that COVID-19 is transmitted. They have moved high-touch areas to touchless through technology, space design, meeting set-up and catering. They have also introduced deeper and more frequent cleanings, with extra attention given to high-traffic areas. Associates are equipped with required personal protective equipment (PPE) including masks, and guests are required to wear masks while in public spaces. The resort has leveraged technology to reduce contact in key areas such as Mobile Check-in and Mobile Key.

<https://whattoexpect.marriott.com/yyjvo>



MEETINGS AND EVENTS

- Meetings and Events will be set to allow for social distancing with a maximum of 6 people per table (2 meters apart).
- Meetings will be customized for each event to minimize contact in consultation with each meeting planner.
- Offer a wide variety of hygienic food and beverage options tailored to group size, including grab and go, bottled beverages and plated service.

The Parkside Hotel & Spa

Guests of the Parkside are greeted by their hotel ambassador, who will provide information on their Covid-19 protocols. Guests are encouraged to wear face coverings when in public areas and elevators, and will be notified of sanitizing stations set throughout the property.

www.parksidevictoria.com/covid19-guest-and-traveller-responsibilities

MEETINGS AND EVENTS

- All events and meetings will be set with appropriate physical distancing requirements.
- Food and beverage will follow guidelines set forth by the BC Government Public Health Orders.
- All public areas, washrooms and high touch points, are continuously cleaned and sanitized throughout the day.
- Between each event our team will thoroughly disinfect and clean each space. Our utmost priority is our guests and staff safety.

Fairmont Empress

Guests of the Fairmont Empress receive a contactless temperature screening upon arrival. The property has increased the frequency of cleaning and disinfecting with EPA-registered chemicals, proven effective in preventing the transmission of COVID-19, with special attention given to high-touch points.

<https://www.allmeetwell.com/>

MEETINGS AND EVENTS

- All set-ups will have proper physical distancing protocols, food and beverage options will be offered in individual servings or attendants will assist to minimize contact.
- Hand sanitizer stations will be featured in key areas and colleagues servicing events will wear masks.
- Heightened cleanliness standards will be enforced, as our team will disinfect all touchpoints between events.

Oak Bay Beach Hotel

All guests are personally greeted upon arrival by the Oak Bay Beach Hotel Welcome Ambassadors and offered a contactless check-in. Visitors will notice more space and additional cleaning measures throughout the property, as well as all of our staff wearing masks or standing behind plexiglass if a safe 6ft distance can not be maintained.

www.oakbaybeachhotel.com/travel-alert-covid-19-update/





MEETINGS AND EVENTS

- All events and meetings will be set with appropriate physical distancing requirements.
- Hand sanitizer stations can be found throughout all of the hotel public areas.
- Elevators are limited to one person or one party at a time and masks or facial coverings are required in all indoor public areas, with complimentary disposable masks available upon request.
- We work with each client to ensure proper safety protocols are followed, and have replaced certain offerings, such as buffets, with different options to accommodate each customized event.



Victoria Marriott Inner Harbour

At Victoria Marriott Inner Harbour there are many protocols in place to keep guests safe, including enhanced cleaning protocols to disinfect every space, especially during peak usage. Hand sanitation stations have been added throughout the hotel, and contactless check-in procedures with Mobile Technology using the Bonvoy app including mobile check-in, Mobile Key and eFolios.

<https://whattoexpect.marriott.com/yyjmc>

MEETINGS AND EVENTS

- All events and meetings will be set with appropriate physical distancing requirements.
- Replacing self-serve buffets with a variety of grab and go, contactless food and beverage options.
- Revising food and beverage station set ups to include sanitizing stations, fewer touch points and removing non-essential items.



Chateau Victoria Hotel & Suites

The Chateau Victoria has made every effort to ensure the safety of their hotel guests and employees. This includes additional communication with guests and revised operational procedures that focus on health and safety throughout the building.

www.chateauvictoria.com/news/travel-alert-covid-19-update/

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- Elevators are limited to one person or one party at a time and masks or facial coverings are recommended in all indoor public areas.



DoubleTree by Hilton Hotel & Suites Victoria

DoubleTree by Hilton is committed to protecting guests' wellbeing while using their public spaces, from social distancing, increased scheduled cleaning of public spaces to changing to their amenities and services. DoubleTree is monitoring the daily updates and following the regulations set forth by the World Health Organization, the Government of Canada, the British Columbia Ministry of Health and the British Columbia Centre for Disease Control, in addition to policies developed and implemented by their own senior leadership team.

www.hilton.com/en/corporate/cleanstay/

MEETINGS AND EVENTS

- All events and meetings will be set with appropriate physical distancing requirements.
- We work with each client to ensure proper safety protocols are followed, and have replaced certain offerings, such as buffets, with different options to accommodate each customized event.
- Two (2) people per elevator at one time.
- Ventilation is 100% fresh air.



BUSINESS EVENTS
VICTORIA

tourismvictoria.com/meetings
Twitter: @TVicBusiness
Instagram: @tourismvictoriabc
#ExploreVictoria
www.tourismvictoria.com/meetings